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**Cisco Advanced Administration and Reporting of Contact Center Enterprise Certification Questions & Answers**

**500-443**

[**Advanced Unified Contact Center Enterprise Specialization requirements for Deployment Engineers**](https://www.cisco.com/c/en/us/training-events/training-certifications/exams/current-list/advanced-administration-and-reporting-of-contact-center-enterprise-cceaar.html)

**45-55 Questions Exam – Variable (750-850 / 1000 Approx.) Cut Score – Duration of 90 minutes**

Cisco 500-443 Study Guide PDF

**Details of the Exam-Syllabus-Questions**

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Get an Overview of the 500-443 Certification:

Who should take the [**500-443 exam**](https://www.nwexam.com/cisco/cisco-500-443-certification-exam-sample-questions-and-answers)? This is the first question that comes to a candidate’s mind when preparing for the Advanced Administration and Reporting of Contact Center Enterprise certification. The 500-443 certification is suitable for candidates who are keen to earn knowledge on the Channel Partner and Other and grab their Advanced Unified Contact Center Enterprise Specialization requirements for Deployment Engineers. When it is about starting the preparation, most candidates get confused regarding the study materials and study approach. But 500-443 study guide PDF is here to solve the problem. 500-443 PDF combines some effective sample questions and offers valuable tips to pass the exam with ease.

Why Should You Earn the Cisco 500-443 Certification?

There are several reasons why one should grab the 500-443 certification.

* The Advanced Administration and Reporting of Contact Center Enterprise certification proves to be one of the most recognized certifications.
* The certification badge proves the knowledge of the candidate regarding subject matters and makes his resume presentable to potential candidates.
* Thus earning the [**Advanced Unified Contact Center Enterprise Specialization requirements for Deployment Engineers**](https://www.nwexam.com/cisco/500-443-cisco-advanced-administration-and-reporting-contact-center-enterprise-cceaar) is a powerful qualification for a prosperous career.

What Is the Cisco 500-443 Advanced Administration and Reporting of Contact Center Enterprise Certification Exam Structure?

|  |  |
| --- | --- |
| Exam Name | Cisco Advanced Administration and Reporting of Contact Center Enterprise |
| Exam Number | 500-443 CCEAAR |
| Exam Price | $300 USD |
| Duration | 90 minutes |
| Number of Questions | 45-55 |
| Passing Score | Variable (750-850 / 1000 Approx.) |
| Recommended Training | [**Administering Advanced Cisco Contact Center Enterprise (CCEAA)**](https://www.cisco.com/c/en/us/training-events/training-certifications/training/training-services/courses/administering-advanced-cisco-contact-center-enterprise-cceaa.html)[**Reporting Cisco Contact Center Enterprise (CCER)**](https://www.cisco.com/c/en/us/training-events/training-certifications/training/training-services/courses/reporting-cisco-contact-center-enterprise-ccer.html) |
| Exam Registration | [**PEARSON VUE**](https://www.pearsonvue.com/us/en/cisco.html) |
| Sample Questions | [**Cisco 500-443 Sample Questions**](https://www.nwexam.com/cisco/cisco-500-443-certification-exam-sample-questions-and-answers) |
| Practice Exam | [**Advanced Unified Contact Center Enterprise Specialization requirements for Deployment Engineers Practice Test**](https://www.nwexam.com/exam-store/500-443-cisco-advanced-administration-and-reporting-contact-center-enterprise-cceaar) |

Enhance Knowledge with 500-443 Sample Questions:

**Question: 1**

How is Mobile Agent implemented?

1. Both CUCM based and CTIOS silent monitoring are supported for Mobile agent silent monitoring.
2. Remote CTI Port DN is used by the agent at login and is where callers are routed when this agent is selected.
3. Both RCP and LCP CTI ports are linked with PG and Call control for those ports are provided by PG through JTAPI to CM.
4. Local CTI Port is good enough for logged-in Mobile Agent and full functionality.

**Answer: b**

**Question: 2**

Which two files are used to deploy Finesse custom gadgets? (Choose two.)

1. Python
2. CSS
3. SON
4. JavaScript
5. C++

**Answer: b, d**

**Question: 3**

When an explicit or implicit Send to VRU node is encountered, a default Label is returned to CVR This Label, along with a unique correlation ID, is delivered to CVR The CVP delivers this string via SIP invite to the Virtual Voice Browser (WB). At this point, which two actions does the WB take?

(Choose two.)

1. The WB will check if a media server is set up or not.
2. The WB will drop the call.
3. The WB will ask the ICM script for instruction.
4. The comprehensive WB script will initiate an RTP session between the Ingress Gateway and an allocated WB
5. It invokes a comprehensive application in the Virtual Voice Browser.

**Answer: c, d**

**Question: 4**

You are designing a Cisco Unified Contact Center Express system with four requirements: 250 configured agents 150 agents maximum logged in at any given time 30 agents able to make outbound calls 20 agents able to answer emails How many premium seats should be purchased?

1. 180 seats
2. 200 seats
3. 150 seats
4. 250 seats

**Answer: c**

**Question: 5**

What are the two required parameters to increase the default logout timer in Mobile Agent nailed connection mode in CUCM? (Choose two.)

1. Enable the timer entirely.
2. Increase the Maximum Call Duration Timer setting.
3. Disable the timer entirely.
4. Increase the agent logout setting.
5. Enable the timer partially.

**Answer: a, d**

**Question: 6**

In PCCE 12k, what are two options to manage payloads?  
(Choose two.)

1. a custom payload is created during the installation
2. ECC Variables where Default Payload is the only option and all new ECC Variables are automatically added to the Custom Payload
3. delete the default payload and rebuild with the same members
4. ECC Variables where Custom payloads are added and new ECC Variables must be manually assigned to the appropriate payload
5. a default payload is created during the installation

**Answer: d, e**

**Question: 7**

What are two mandatory ICM AW configurations to get the PCS working properly?  
(Choose two.)

1. Configure the Survey DN, CT and associate with the Survey routing script.
2. Set \iser.microapp.isPostCallSurvev' to y after either the label node or the Queue to Skillgroup/PQ node in the initial incoming DN routing script logic.
3. Set "user.microapp.isPostCallSurvey'' to n before either the label node or the Queue to Skillgroup/PQ node in the initial incoming DN routing script logic.
4. Create a new call type for Post Call Survey, map incoming dialed number to a survey dialed number pattern, and associates the survey dialed number patterns to the survey call type.
5. Create a new call type for Post Call Survey, map survey dialed number pattern to the incoming dialed number, and associate the incoming dialed number patterns to the survey call type.

**Answer: a, b**

**Question: 8**

On which server is the Bulk Import Tool run?

1. Primary Administration
2. Administrator Client
3. HDS-DDS
4. Primary Administration and Data Server

**Answer: a**

**Question: 9**

A report definition user is trying to delete an existing definition but fails. What is the cause?

1. Another user is editing the report at the same time.
2. The Report Definition has an incorrect Data Source configured.
3. The user does not have Read permission for this definition.
4. The Report Definition is being used with an existing report.

**Answer: d**

**Question: 10**

Where must a Dialed Number be mapped within CCE?

1. Call Type, which in turn points to a scheduled Routing Script
2. Precision queue
3. Skill group
4. Media Server

**Answer: a**

What Study Guide Works Best in Acing the Cisco 500-443 Advanced Administration and Reporting of Contact Center Enterprise Certification?

The 500-443 study guide is a combination of some proven study tips and the combination of all valuable study materials like sample questions, syllabus and practice tests in one place.

Explore the Syllabus Topics and Learn from the Core:

If you are determined to earn success in the Advanced Administration and Reporting of Contact Center Enterprise exam, getting in full touch of the [**syllabus**](https://www.nwexam.com/cisco/cisco-500-443-certification-exam-syllabus) is mandatory. During preparation, you might not like all syllabus sections or topics, but try to get at least the fundamental knowledge from the sections you don’t like. The more you possess knowledge on all syllabus sections, the more is the chance to attempt maximum number of questions during the actual exam.

Make Your Schedule:

Studying and completing the syllabus becomes easier, if you work on the syllabus topics after making a schedule. Your syllabus must mention what areas you want to cover and within what time. Once you make a schedule and follow it regularly, syllabus completion becomes easier and preparation becomes smoother.

Get Expert Advice from the Training:

Do not forget to join the Cisco 500-443 training if it is providing any. Training enhances the practical knowledge of a candidate, which helps them to work well in the practical field during projects.

Get Access to the PDF Sample Questions:

If your study material is in a [**PDF format**](https://www.nwexam.com/cisco/cisco-500-443-certification-exam-sample-questions-and-answers) or the materials are mobile-friendly, what could be better than that? Get access to the free sample questions and keep enhancing your knowledge beyond the syllabus.

Avoid Dumps and Utilize the Cisco 500-443 Practice Test:

Why should you rely on practice tests? The reason is simple: you must get familiar with the exam pattern before reaching the exam hall. An aspirant aware of the exam structure and time management during the exam preparation can perform well in the actual exam and attempt the maximum number of questions during the exam.

Many aspirants prefer to read from dumps, but they miss out on the self assessment method. Therefore, 500-443 practice tests always stand out to be the better choice than dumps PDF.

**Avail the Proven 500-443 Practice Test for Success!!!**

Do you want to pass the 500-443 exam on your first attempt? Stop worrying; we, NWExam.com are here to provide you the best experience during your Cisco Advanced Administration and Reporting of Contact Center Enterprise preparation. Try out our free mock tests to get a glimpse of our quality study materials, and build your confidence with the premium [**500-443 practice tests**](https://www.nwexam.com/cisco/500-443-cisco-advanced-administration-and-reporting-contact-center-enterprise-cceaar). Our expert-designed questions help you to improve performance and pass the exam on your first attempt.