

# Genesys PC-ICCE Study Guide PDF

GRAB THE GENESYS PURECONNECT ICCE CERTIFICATION PDF QUESTIONS  
& ANSWERS

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Exam Summary – Syllabus – Questions

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## PC-ICCE

PureConnect Interaction Center Core Engineer Certification (PC-ICCE)

73 Questions Exam – 75% Cut Score – Duration of 120 minutes

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## Get an Overview of the PC-ICCE Certification:

Who should take the [PC-ICCE exam](#)? This is the first question that comes to a candidate's mind when preparing for the PureConnect ICCE certification. The PC-ICCE certification is suitable for candidates who are keen to earn knowledge on the PureConnect and grab their PureConnect Interaction Center Core Engineer Certification (PC-ICCE). When it is about starting the preparation, most candidates get confused regarding the study materials and study approach. But PC-ICCE study guide PDF is here to solve the problem. PC-ICCE PDF combines some effective sample questions and offers valuable tips to pass the exam with ease.

## Why Should You Earn the Genesys PC-ICCE Certification?

There are several reasons why one should grab the PC-ICCE certification.

- The PureConnect ICCE certification proves to be one of the most recognized certifications.
- The certification badge proves the knowledge of the candidate regarding subject matters and makes his resume presentable to potential candidates.
- Thus earning the [PureConnect Interaction Center Core Engineer Certification \(PC-ICCE\)](#) is a powerful qualification for a prosperous career.

## What Is the Genesys PC-ICCE PureConnect ICCE Certification Exam Structure?

<b>Exam Name</b>	Genesys PureConnect Interaction Center Core Engineer (PureConnect ICCE)
<b>Exam Code</b>	PC-ICCE
<b>Exam Price</b>	\$500 USD
<b>Duration</b>	120 minutes
<b>Number of Questions</b>	73
<b>Passing Score</b>	75%
<b>Recommended Training / Books</b>	Interaction Center Certified Engineer (ICCE)

<b>Schedule Exam</b>	<a href="#">Kryterion Webassessor</a>
<b>Sample Questions</b>	<a href="#">Genesys PC-ICCE Sample Questions</a>
<b>Recommended Practice</b>	<a href="#">PureConnect Interaction Center Core Engineer Certification (PC-ICCE) Practice Test</a>

## Enhance Knowledge with PC-ICCE Sample Questions:

### Question: 1

When an inbound telephone call is received by Interaction Center, which subsystem is the first to handle it?

- a) MediaServer
- b) TsServer
- c) LogServer
- d) InteractionAdministrator

**Answer: b**

### Question: 2

Match the following Station Type message parts to their description:

- a) Start Line - Conveys message attributes such as Via, Contact, Route, and Request-Route  
Header - Conveys the message type (Request or Response)  
Body (Content) - Session initiated via the SDP contains audio codec selection, sampling rate etc.
- b) Start Line - Session initiated via the SDP contains audio codec selection, sampling rate etc.  
Header - Conveys message attributes such as Via, Contact, Route, and Request-Route  
Body (Content) - Conveys the message type (Request or Response)
- c) Start Line - Conveys the message type (Request or Response)  
Header - Conveys message attributes such as Via, Contact, Route, and Request-Route  
Body (Content) - Session initiated via the SDP contains audio codec selection, sampling rate etc.
- d) Start Line - Session initiated via the SDP contains audio codec selection, sampling rate etc.  
Header - Conveys the message type (Request or Response)  
Body (Content) - Conveys message attributes such as Via, Contact, Route, and Request-Route

**Answer: c**

**Question: 3**

An IC administrator may create SIP lines for various purposes. What items require that a SIP line be created?

(Choose Three)

- a) SIP registration for non-managed devices
- b) Configure internal routing rules
- c) Connections to the PSTN
- d) Connections to other SIP servers
- e) Assign licenses to SIP stations

**Answer: a, c, d**

**Question: 4**

What type of license must be assigned to a station so that it can be used for phone calls?

- a) ACD License
- b) Basic Station License
- c) Interaction Media License
- d) Supervisor License

**Answer: b**

**Question: 5**

What two main types of licenses are included in an Interaction Center license file?

- a) Telephony and Reporting
- b) Station and Media
- c) Workgroup and Endpoint
- d) Feature and Access

**Answer: d**

**Question: 6**

What application should be used to add Switchover, Multi-site, or a TFTP server to the IC server after the initial installation and configuration has been completed?

- a) Interaction Supervisor
- b) IC System Manager
- c) Setup Assistant
- d) Telephony Configuration

**Answer: c**

**Question: 7**

Where in Interaction Administrator can you see a list of the licenses assigned to your system, and load a new license if needed?

- a) Station Configuration
- b) License Management
- c) User Rights Management
- d) Client Template Manager

**Answer: b**

**Question: 8**

Which of the following certificates validates audio connections between SIP devices?

- a) Line Certificates
- b) Client Certificates
- c) Station Certificates
- d) Encryption Certificates

**Answer: a**

**Question: 9**

What does Nx mean in the exchanges list for an area code?

- a) All exchanges in that area code are considered local calls
- b) Only international calls are allowed
- c) All calls to this area code are toll-free
- d) All exchanges in that area code are restricted

**Answer: a**

**Question: 10**

What is the default port address for the Stations-TLS line?

- a) 443
- b) 8080
- c) 8061
- d) 8888

**Answer: c**

# What Study Guide Works Best in Acing the Genesys PC-ICCE PureConnect ICCE Certification?

The PC-ICCE study guide is a combination of some proven study tips and the combination of all valuable study materials like sample questions, syllabus and practice tests in one place.

## Explore the Syllabus Topics and Learn from the Core:

If you are determined to earn success in the PureConnect ICCE exam, getting in full touch of the [syllabus](#) is mandatory. During preparation, you might not like all syllabus sections or topics, but try to get at least the fundamental knowledge from the sections you don't like. The more you possess knowledge on all syllabus sections, the more is the chance to attempt maximum number of questions during the actual exam.

## Make Your Schedule:

Studying and completing the syllabus becomes easier, if you work on the syllabus topics after making a schedule. Your syllabus must mention what areas you want to cover and within what time. Once you make a schedule and follow it regularly, syllabus completion becomes easier and preparation becomes smoother.

## Get Expert Advice from the Training:

Do not forget to join the Genesys PC-ICCE training if it is providing any. Training enhances the practical knowledge of a candidate, which helps them to work well in the practical field during projects.

## Get Access to the PDF Sample Questions:

If your study material is in a [PDF format](#) or the materials are mobile-friendly, what could be better than that? Get access to the free sample questions and keep enhancing your knowledge beyond the syllabus.

## Avoid Dumps and Utilize the Genesys PC-ICCE Practice Test:

Why should you rely on practice tests? The reason is simple: you must get familiar with the exam pattern before reaching the exam hall. An aspirant aware of the exam structure and time management during the exam preparation can perform well in the actual exam and attempt the maximum number of questions during the exam.

Many aspirants prefer to read from dumps, but they miss out on the self assessment method. Therefore, PC-ICCE practice tests always stand out to be the better choice than dumps PDF.

### **Avail the Proven PC-ICCE Practice Test for Success!!!**

Do you want to pass the PC-ICCE exam on your first attempt? Stop worrying; we, VMExam.com are here to provide you the best experience during your Genesys PureConnect Interaction Center Core Engineer preparation. Try out our free mock tests to get a glimpse of our quality study materials, and build your confidence with the premium [PC-ICCE practice tests](#). Our expert-designed questions help you to improve performance and pass the exam on your first attempt.