



MICROSOFT MS-740 STUDY GUIDE PDF

**Grab the Microsoft Troubleshooting Microsoft Teams Certification
PDF Questions & Answers**

Details of the Exam-Syllabus-Questions

MS-740

[Microsoft 365 Certified - Teams Support Engineer Specialty](#)

40-60 Questions Exam - 700/1000 Cut Score - Duration of 150 minutes

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Get an Overview of the MS-740 Certification:

Who should take the [MS-740 exam](#)? This is the first question that comes to a candidate's mind when preparing for the Troubleshooting Microsoft Teams certification. The MS-740 certification is suitable for candidates who are keen to earn knowledge on the Microsoft 365 and grab their Microsoft 365 Certified - Teams Support Engineer Specialty certification. When it is about starting the preparation, most candidates get confused regarding the study materials and study approach. But MS-740 study guide PDF is here to solve the problem. MS-740 PDF combines some effective sample questions and offers valuable tips to pass the exam with ease.

Why Should You Earn the Microsoft MS-740 Certification?

There are several reasons why one should grab the MS-740 certification.

- The Troubleshooting Microsoft Teams certification proves to be one of the most recognized certifications.
- The certification badge proves the knowledge of the candidate regarding subject matters and makes his resume presentable to potential employers.
- Thus earning the [Microsoft 365 Certified - Teams Support Engineer Specialty](#) is a powerful qualification for a prosperous career.

What is the Microsoft MS-740 Troubleshooting Microsoft Teams Certification Exam Structure?

Exam Name	Microsoft 365 Certified - Teams Support Engineer Specialty
Exam Code	MS-740
Exam Price	\$165 (USD)
Duration	150 mins
Number of Questions	40-60
Passing Score	700 / 1000
Schedule Exam	Pearson VUE
Sample Questions	Troubleshooting Microsoft Teams Sample Questions
Practice Exam	Microsoft MS-740 Certification Practice Exam

Enhance Knowledge with MS-740 Sample Questions:

Question: 1

A company has a Microsoft 365 subscription. All users have devices that run Windows 10. Microsoft Teams is installed on all devices. A user reports the following issues:

- The user loses their Teams connection during screen sharing.
- The Microsoft Teams app crashes randomly and restarts automatically.

You need to view the appropriate logs to troubleshoot the issues. What should you do?

- From the Microsoft Teams app, select CTRL+G. Open the ETL files in the %Appdata%\Microsoft\Teams\folder.
- Right-click the Microsoft Teams icons in the application tray and select Get logs. Open Logs.txt in the %Appdata%\Microsoft\Teams\folder.
- From the Microsoft Teams app, select Ctrl+Alt+Shift+1. Open the log files in the %UserProfile%\Downloads\folder.
- From Event Viewer, open the Windows log and filter the log for the keyword MS Teams.

Answer: c

Question: 2

User1 shares a Microsoft Word document with User2 during a Microsoft Teams chat session. User2 is unable to make any changes to the document. You need to determine the root cause of the issue. What is the cause?

- User2 does not have a Microsoft SharePoint license.
- A sensitivity label has been applied to the shared file.
- The Microsoft Office package is not activated on User2's device.
- User2 has view-only permissions for the document.

Answer: b

Question: 3

An administrator for a tenant in Australia assigns direct routing numbers to cloud auto-attendants (AA). Whenever a call is received by an AA, there is a delay of more than 10 seconds before the welcome message plays. You need to review the SBC logs to determine the cause of the delay.

Which log entry identifies the cause of the delay?

- a) SERVER: Microsoft.PSTNHub.SIPProxy v.2019.4.24.4 i.ASEA.1
- b) SERVER: Microsoft.PSTNHub.SIPProxy v.2019.4.24.4 i.ASEA.2
- c) SERVER: Microsoft.PSTNHub.SIPProxy v.2019.4.24.4 i.USEA.1
- d) SERVER: Microsoft.PSTNHub.SIPProxy v.2019.4.24.4 i.ASSE.1

Answer: b

Question: 4

A company has Microsoft 365 E5 licenses. The company uses phone numbers that are provided by Microsoft. An auto attendant is not able to forward calls to external numbers. What should you do?

- a) Assign a phone system license to the associated resource account.
- b) Purchase and assign an international calling plan to the associated resource account.
- c) Assign a new auto-attendant number.
- d) Configure external sharing settings from Azure Active Directory.

Answer: a

Question: 5

Contoso, Ltd. uses the domain contoso.com. The company adds fabrikam.com as an additional domain. You schedule a meeting from the contoso.com domain by using the Microsoft Teams app. You are unable to add a user named UserA@fabrikam.com to the meeting. You need to resolve this issue.

Which three actions should you perform?

Each correct answer presents part of the solution. NOTE: Each correct selection is worth one point.

- a) Assign an audio conferencing license to UserA.
- b) Ensure that the Fabrikam.com domain is verified in Microsoft 365.
- c) Assign a Microsoft Exchange license to UserA.
- d) Set the value of the HiddenFromAddressListsEnabled attribute to False for the user's mailbox.
- e) Set the value of the HiddenFromAddressListsEnabled attribute to True for the user's mailbox.

Answer: b, c, d

Question: 6

A company configures external access for suppliers in the Microsoft Teams admin center. Users can chat only with external users from VendorA.

You need to ensure that users can chat externally with users from VendorB. Which two actions should you perform?

Each correct answer presents part of the solution. NOTE: Each correct selection is worth one point.

- a) Add the VendorB domain as a remote domain to the Connectors list.
- b) Modify the CNAME for SIP federation.
- c) Add the VendorB domain to the federation Allowed Domains list.
- d) Ask the VendorB tenant to add your domain to their Allowed Domains list.

Answer: c, d

Question: 7

You are a Microsoft Teams administrator for a prepaway company. The company uses active calling plans and dynamic emergency calling. One of the company's offices is moving to a new physical location.

You need to use the Teams admin center to update the emergency address for the new office location. What should you do?

- a) From Emergency Addresses, edit the current address.
- b) From Emergency Addresses, delete the current address and create a new location with the new address.
- c) From Network and Locations, edit the current address.
- d) From Network and Locations, delete the current address and create a new location with the new address.

Answer: b

Question: 8

You need to resolve the issue for the legal department employees. What should you do?

- a) Set external sharing to Only people in your organization.
- b) Set external sharing to Anyone.
- c) Grant the org-wide Teams Member group unique permission to the document library.
- d) Grant the org-wide Teams Member group permissions to the parent site of the Team.

Answer: c

Question: 9

You own a team that has three standard channels. The team has been deleted. You need to locate the files from all three channels. Where should you navigate to locate the files?

- a) The tenant's SharePoint home page recycle bin.
- b) The SharePoint site's first stage recycle bin.
- c) The SharePoint site document library.
- d) The SharePoint site's second stage recycle bin.

Answer: a

Question: 10

You need to identify the root cause of the issue that was reported by User6. What is the cause of the issue?

- a) Sharing permissions for the file have been revoked.
- b) The external sharing permissions have been set to existing external users only.
- c) The sharing permissions for the organization are set to internal only.
- d) The file link is expired.

Answer: d

What Study Guide Works Best in Acing the Microsoft MS-740 Troubleshooting Microsoft Teams Certification?

The MS-740 study guide is a combination of some proven study tips and the combination of all valuable study materials like sample questions, syllabus and practice tests in one place.

Explore the Syllabus Topics and Learn from the Core:

If you are determined to earn success in the Troubleshooting Microsoft Teams exam, getting in full touch of the [syllabus](#) is mandatory. During preparation, you might not like all syllabus sections or topics, but try to get at least the fundamental knowledge from the sections you don't like. The more you possess knowledge on all syllabus sections, the more is the chance to attempt maximum number of questions during the actual exam.

Make Your Schedule:

Studying and completing the syllabus becomes easier, if you work on the syllabus topics after making a schedule. Your study schedule must mention what areas you want to cover and within what time. Once you make a schedule and follow it regularly, syllabus completion becomes easier and preparation becomes smoother.

Get Expert Advice from the Training:

If there is related Microsoft training, don't miss out the chance to join. Training enhances the practical knowledge of a candidate, which helps them to work well in the practical field during projects.

Get Access to the PDF Sample Questions:

If your study material is in a [PDF format](#) or the materials are mobile-friendly, what could be better than that? Get access to the free sample questions and keep enhancing your knowledge beyond the syllabus.

Avoid Dumps and utilize the Microsoft MS-740 Practice Test:

Why should you rely on practice tests? The reason is simple: you must get familiar with the exam pattern before reaching the exam hall. An aspirant aware of the exam structure and time management during the exam preparation can perform well in the actual exam and attempt the maximum number of questions during the exam.

Many aspirants prefer to read from dumps, but they miss out on the self assessment method. Therefore, MS-740 practice tests always stand out to be the better choice than dumps PDF.

Avail the Proven MS-740 Practice Test for Success!!!

Do you want to pass the MS-740 exam on your first attempt? Stop worrying; [sitename] is here to provide you the best experience during your Troubleshooting Microsoft Teams preparation. Try out our free mock tests to get a glimpse of our quality study materials, and build your confidence with the premium [**MS-740 practice tests**](#). Our expert-designed questions help you to improve performance and pass the exam on your first attempt.